

REF: RB/QA/P/2023/1

## **QUALITY POLICY**

RAINBOW CONSTRUCTION is a leading construction company in the Maldives with over 20 years of experience carrying out residential and commercial construction projects through out the nation. The company is renowned for superior quality and on-time delivery of projects.

Our Quality Management System has been designed and implemented to global standards and forms the foundation of a strong customer focused culture that is engrained in all our business processes helping to deliver exceptional services that exceed customer and regulatory requirements at all times.

With this promise, the Directors, Managers and Staff of RAINBOW CONSTRUCTION are fully committed:

- To implement, practice and continually develop a Quality Management System that is commensurate and aligned with RAINBOW CONSTRUCTION's strategic objectives;
- To establish and support our quality objectives that is measurable, monitored and reviewed;
- To ensure all our customer needs and expectations are determined and fulfilled with the aim of exceeding customer satisfaction;
- \* To provide all necessary resources for the functioning and maintenance of the Quality Management System;
- \* To continually monitor the performance and improve the effectiveness of the Quality Management System;
- \* To communicate throughout RAINBOW CONSTRUCTION, the importance of meeting customer needs and all applicable statutory and regulatory requirements;
- To meet all applicable laws and regulations;
- To promote awareness of the Quality Management System through staff education, training and dissemination of information;

The Quality Policy is well informed and visible to all employees, suppliers, business partners and is also available on our website. The Policy is reviewed as part of the Management Review for its continuing suitability and objectivity.

Ibrahim Rafeeg **Managing Director** 

1st Sep 2023